



Matrix VARTA iOS100 for iPhone

Release Notes for iPhone V1R1

June 07, 2016

This document contains the release information of Matrix VARTA iOS100 for iPhone, Release V1R1.

To obtain the latest Matrix VARTA iOS100 for iPhone, visit App Store and search for “VARTA iOS100”. Make sure the phone in which you install Matrix VARTA iOS100, runs on **iOS 7 or later**.

Matrix VARTA iOS100 V1R1 works with all variants of Matrix SARVAM UCS with Master Application Version V1R1 and higher.

Release V1R1

NA

Known Issues

Video call related issues

Sometimes video stream take time to start on starting the video call. This will occurred especially in VP8 Video Codec.

For H.263-1998 Video Codec, sometimes remote user’s video will stretch slightly and displays always on small screen.

Issue while using Emoji in SMS

When user sends SMS with Emoji provided in iOS keyboard, non-printable character will be displayed on remote user instead of actual Emoji.

Limitations

Incoming call Notification issue

In iOS7, when application is in background and screen is locked, Incoming call notification sound will not stopped by iOS when user views Incoming call notification by swiping it.

Troubleshooting

Sending Logs

In case you face any problem using Matrix VARTA iOS100, Technical Support may ask you to send the log report to analyze the technical information. To generate the log report and send it to the customer support follow the steps described below:

- First enable “Enable Logs” option in the Setting
- Reproduce the problem which you are facing

- Tap “Send Logs” from the Settings
- Log report will be generated automatically and you will be prompted to send it via e-mail. The application will use your native e-mail settings to send the report.
- Process further to send the log.

Exit the application

To exit the application,

- Double tap on Home button of iPhone.
- Swipe up on Matrix VARTA iOS100 application displayed in preview screen to exit application.



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