



Matrix SPARSH M2S for iPhone

Release Notes for iPhone V1R4

June 07, 2016

This document contains the release information of Matrix SPARSH M2S for iPhone, Release V1R4.

To obtain the latest Matrix SPARSH M2S for iPhone, visit App Store and search for “SPARSH M2S”. Make sure the phone in which you install Matrix SPARSH M2S, runs on **iOS 7 or later**.

Matrix SPARSH M2S V1R4 works with all variants of Matrix ETERNITY with Master application version V11R3 and higher, and all variants of Matrix NAVAN with version V1R8 and higher.

Release V1R4

Resolved Issues

- Update compatibility with iOS9 and bug fixes

Release V1R3

New features or changes

- Add support of Notification Permission provided in Native Settings

Release V1R2

New features or changes

- Add support of revised DND feature by adding “DND for” option to select incoming call type
- Add support of BLF for SIP Trunk – Call Appearance wise
- Add support of increased Global Directory entries for ETERNITY LE
- Add support of Page Zone Name
- Add support of Master and VoIP Error Cause
- Add disclaimer for Emergency Number Dialing
- Update startup process and optimized it for fast registration
- Add support of Custom Logo feature to display company logo on application’s Home Screen
- Add support of “On Video Answer” option to hide own video by default for incoming video call
- Add support of Master Card Redundancy
- Add “Configuration Status” option in Settings to see status of configuration process
- Add currently active Server Address and Registrar Server Address information in “About Application” option
- Add support of Automatic Registrar Server Address for ETERNITY NE and NAVAN
- Add support of Silence Suppression header
- Add support of Camera Privacy provided in Native Settings

Resolved Issues

- Issue is resolved when application gets stuck in configuration state when switching from Wi-Fi to 3G and vice-versa
- For iOS8, resolved issue of application crashes in Message Detail view when user press back button
- Multiple issues are resolved for compatibility with iOS8 and iOS8.1
- Resolved issue to display correct language string for “Italiano” in About Application
- Resolved issue to display unread message count at proper place in Messages view
- Resolved issue of application crash in Message view when user swipes on a message entry and tries to clear all conversations

Release V1R1

NA

Known Issues

Video call related issues

Sometimes video stream take time to start on starting the video call. This will occurred especially in VP8 Video Codec.

For H.263-1998 Video Codec, sometimes remote user’s video will stretch slightly and displays always on small screen.

Issue while using Emoji in SMS

When user sends SMS with Emoji provided in iOS keyboard, non-printable character will be displayed on remote user instead of actual Emoji.

Limitations

Incoming call Notification issue

In iOS7, when application is in background and screen is locked, Incoming call notification sound will not stopped by iOS when user views Incoming call notification by swiping it.

Troubleshooting

Sending Logs

In case you face any problem using Matrix SPARSH M2S, Technical Support may ask you to send the log report to analyze the technical information. To generate the log report and send it to the customer support follow the steps described below:

- First enable “Enable Logs” option in the Setting
- Reproduce the problem which you are facing
- Tap “Send Logs” from the Settings
- Log report will be generated automatically and you will be prompted to send it via e-mail. The application will use your native e-mail settings to send the report.
- Process further to send the log.

Exit the application

To exit the application,

- Double tap on Home button of iPhone.
- Swipe up on Matrix SPARSH M2S application displayed in preview screen to exit application.



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