

FREQUENTLY ASKED QUESTIONS

Matrix EON Range of DKP Phones

What
When
Which
Where
How
Who
Why



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What is the compatibility criteria of Matrix EON range of DKP Phones?

- EON 42



a) EON42 S

- EON 42 S (Serial No: M1XX) is compatible from V6 upto V9RX only.
- This model is not compatible with **V10RX, V11RX, V12RX.**

b) EON 42 SR

- EON 42 SR (Serial No: M2XX) is compatible from V6 and upto current version.

- EON45



- EON 45 is compatible from V6 upto V9RX only.
- This model is not compatible with **V10RX, V11RX, V12RX.**

- **EON48**



- EON 48S and EON48P are compatible from V8R20 upto current version.
- These models are not compatible with **V6RX** and **V7RX**.

- **EON 510**



- EON 510 is compatible with system version V12R4 Release-2 and onwards.
- This model is not compatible with **V6RX, V7RX, V8RX, V9RX, V10RX and V11RX.**

- **EON 310**



- EON 310 is compatible with system version V12R4 Release-2 and onwards.
- This model is not compatible with **V6RX, V7RX, V8RX, V9RX, V10RX and V11RX.**

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