

FREQUENTLY ASKED QUESTIONS

ETERNITY PE/GE/ME/LE

What
When
Which
Where
How
Who
Why



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Why does Matrix provide Pen-drive with ETERNITY System?

- ETERNITY is an embedded system and it has limited internal storage memory. External Pen-drive is provided with systems as an additional storage for important files which are required to serve a few functionality of the system as listed in this document.
- Following important firmware files reside in the Pen-drive:
 - a) Extended IP Phone firmware update files for SPARSH VP310 and SPARSH VP330.
 - b) SMS Server module files – SMS Server will not work without these files in ETERNITY.
 - c) Other future applications and application module files (like firmware update for SPARSH VP510, and other files would be kept in pen-drive)
 - d) We are also planning to give system firmware upgradation using this Pen-drive and so it would be needed at that time as well.

What if the Pen-drive is not present in system?

- It will not be possible to use Extended SIP Phones with ETERNITY.
- SMS Server feature cannot be used.
- Recently implemented feature in ETERNITY LE, like auto-backup of SMDR in the external Pen-drive will not work.
- Future improvements and enhancements which may require Pen-drive to be present in the system may not work.

Important Note:

- USB flash drive needs to be present at the time of System boot-up else it will not function properly for the aforementioned functions

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