

FREQUENTLY ASKED QUESTIONS

NAVAN CNX 200

What
When
Which
Where
How
Who
Why



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What is the compatibility of dongle/data cards in NAVAN CNX 200?

The below mentioned Dongles/Data cards are supported in NAVAN CNX 200.

- Reliance Netconnect broadband+



Huawei EC 150



Huawei EC 1262



Huawei EC 159



ZTE AC2787



ZTE AC2726



ZTE AC2736

- Airtel 3G and 4G LTE



Huawei E1731



Huawei 392



Huawei 3276

- TATA Photon+



Huawei EC1261

- Orange 3G



Huawei E3131

- Vodafone SIM Card 3G



ZTE K3370Z

- MTS



Huawei EC1561

- Miscellaneous



Huawei E303



Huawei E303C



Huawei E353



Huawei E3131B

Now we will see the configuration to be done on NAVAN's side.

- **Reliance Netconnect Broadband+ settings:**

The screenshot shows the configuration interface for the MATRIX NAVAN CNX200. The interface is divided into several sections:

- Navigation Menu (Left):** Includes 'LAN & WAN' (selected), 'WAN', 'LAN', 'Switch Settings', 'Multi-VLAN', 'Static Routing', and 'Status'.
- Top Navigation:** Includes 'LAN & WAN', 'Wireless LAN', 'VPN', 'Extensions', 'Trunks', and 'Voice Mail & IVR'.
- Ethernet WAN:** A section for configuring Ethernet WAN settings.
- Wireless WAN (WWAN):** A section for configuring wireless WAN settings, which is further divided into:
 - GSM/UMTS Channel 1:** Fields for 'Access Point', 'Number To Dial', 'User Name', 'Password', 'Fallback DNS Address', and 'MTU size (bytes)' (set to 1492).
 - USB Dongle:** Fields for 'Service Type' (radio buttons for GSM and CDMA, with CDMA selected), 'Access Point', 'Number To Dial' (set to #777), 'User Name' (set to 1234567890), 'Password' (masked with dots), 'Fallback DNS Address', and 'MTU size (bytes)' (set to 1492).

Service Type: CDMA

Access point: Blank (in case if blank is not working, you can try rcomnet or reliance or internet).

Number to Dial: #777

User Name: Enter 10 digits mobile number provided by Reliance.

Password: Enter 10 digits mobile number provided by Reliance.

- MTS Settings:

The screenshot shows the configuration page for the MATRIX NAVAN CNX200. The interface includes a navigation menu on the left with options like LAN & WAN, WAN, LAN, Switch Settings, Multi-VLAN, and Static Routing. The main content area is divided into sections for Ethernet WAN and Wireless WAN (WWAN). Under Wireless WAN, there are two sub-sections: GSM/UMTS Channel 1 and USB Dongle. Each sub-section contains fields for Access Point, Number To Dial, User Name, Password, Fallback DNS Address, and MTU size (bytes). The USB Dongle section has a Service Type dropdown set to CDMA.

Section	Field	Value
GSM/UMTS Channel 1	Access Point	
	Number To Dial	
	User Name	
	Password	
	Fallback DNS Address	
	MTU size (bytes)	1492
USB Dongle	Service Type	<input type="radio"/> GSM <input checked="" type="radio"/> CDMA
	Access Point	MTS
	Number To Dial	#777
	User Name	internet@internet.mtsindia.in
	Password	***
	Fallback DNS Address	
	MTU size (bytes)	1492

Service Type: CDMA

Access Point: MTS

Number to Dial: #777

User Name: internet@internet.mtsindia.in

Password: MTS

- Vodafone ZTE K3770Z settings:

The screenshot shows the configuration interface for a Matrix NAVAN CNX200 device. The interface is divided into a left sidebar and a main content area. The sidebar contains a navigation menu with the following items: LAN & WAN (selected), WAN, LAN, Switch Settings, Multi-VLAN, Static Routing, and Status. The main content area is titled 'LAN & WAN' and contains several tabs: LAN & WAN, Wireless LAN, VPN, Extensions, Trunks, and Voice Mail. The 'Wireless WAN (WWAN)' section is expanded, showing two channels: GSM/UMTS Channel 1 and USB Dongle. The GSM/UMTS Channel 1 section has the following fields: Access Point (empty), Number To Dial (empty), User Name (empty), Password (empty), Fallback DNS Address (four empty boxes separated by dots), and MTU size (bytes) (1492). The USB Dongle section has the following fields: Service Type (radio buttons for GSM and CDMA, with GSM selected), Access Point (www), Number To Dial (*99#), User Name (empty), Password (empty), Fallback DNS Address (four empty boxes separated by dots), and MTU size (bytes) (1492).

Service Type: GSM

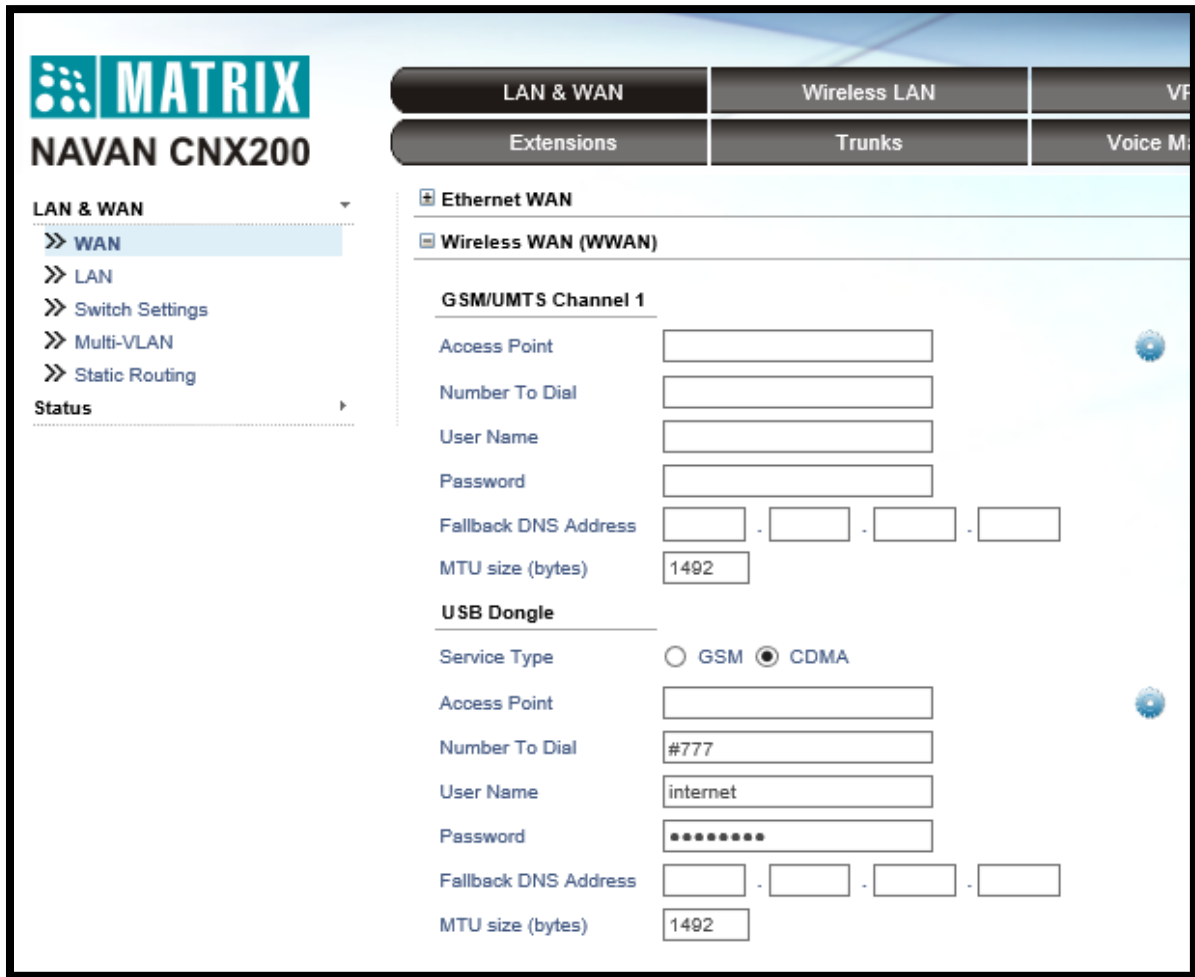
Access Point: www

Number to Dial: *99#

User Name: blank

Password: blank

- TATA Photon + Settings:



Service Type: CDMA

Access Point: blank (in case if blank is not working, you can also try Tata Photon).

Number to Dial: #777

User Name: internet

Password: internet

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