

FREQUENTLY ASKED QUESTIONS

ETERNITY PE/GE/ME/LE

What
When
Which
Where
How
Who
Why



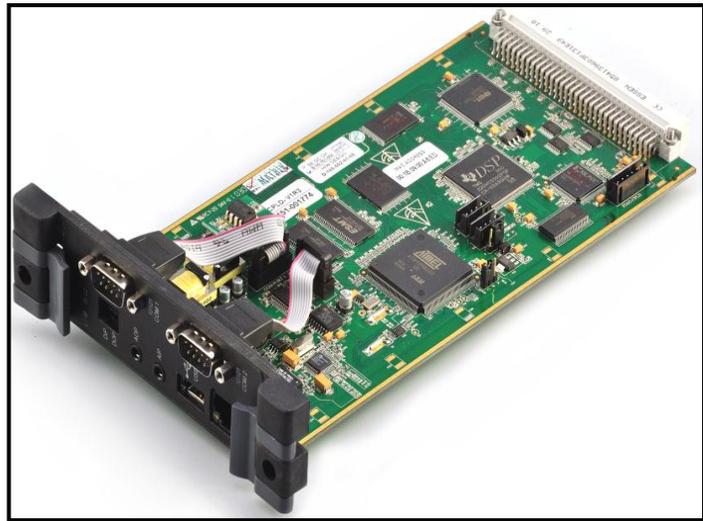
Date: 19th March 2014

Version: V1R1

Author: Saurabh Sharma

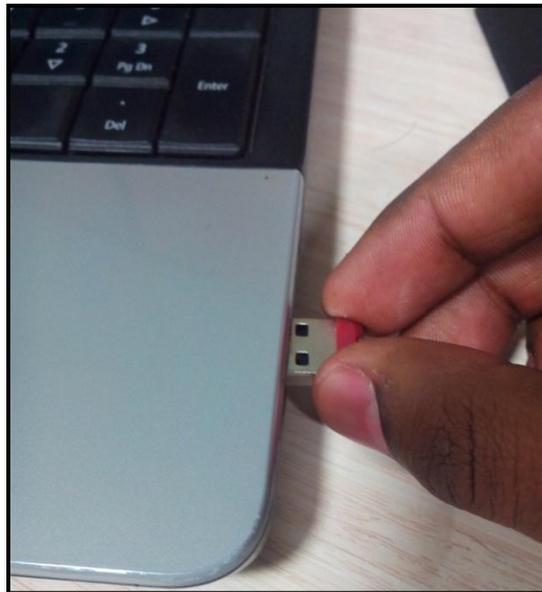
How to upgrade SMS Server Firmware in ETERNITY?

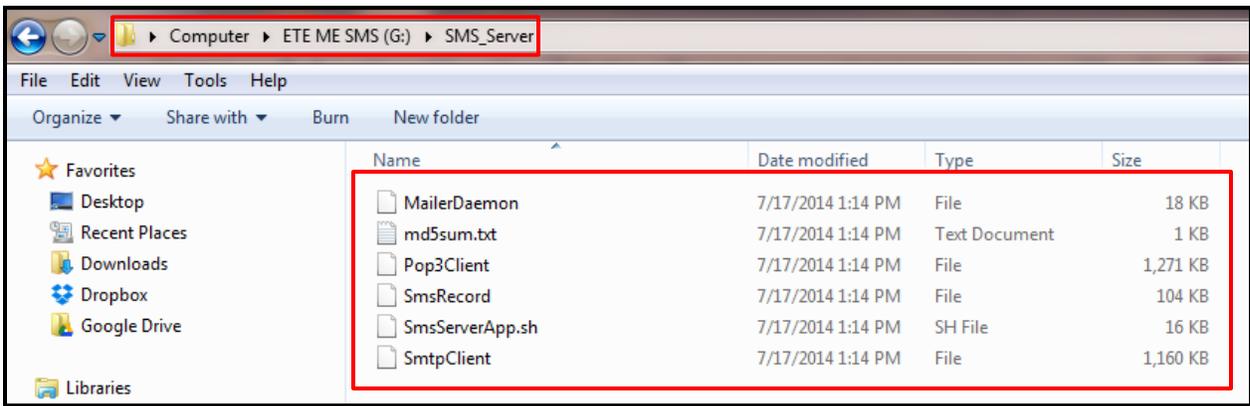
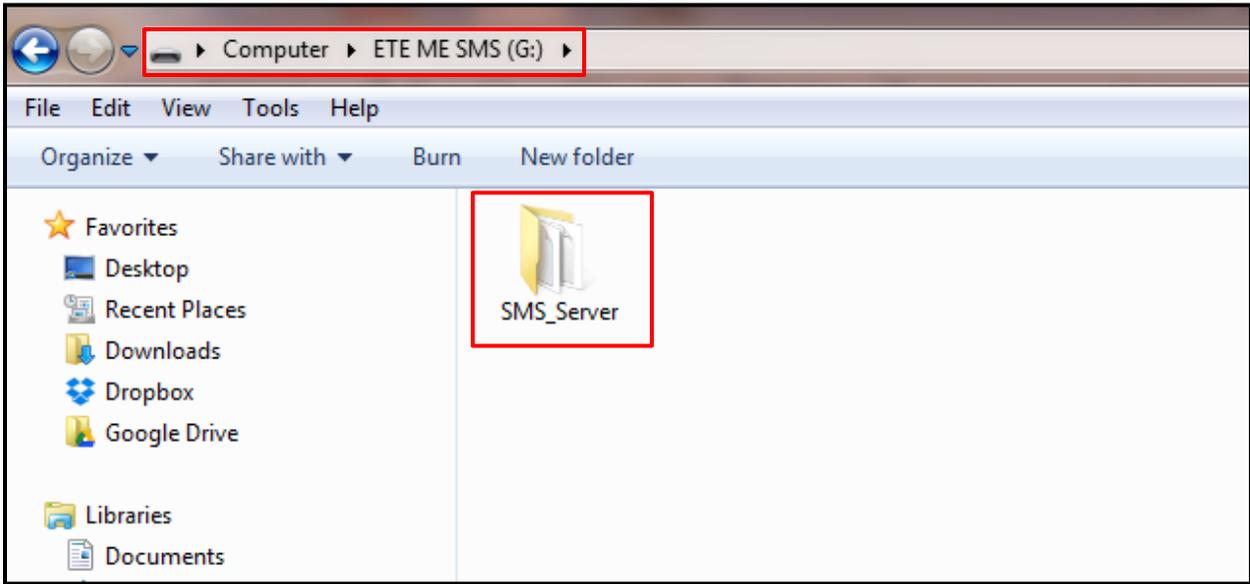
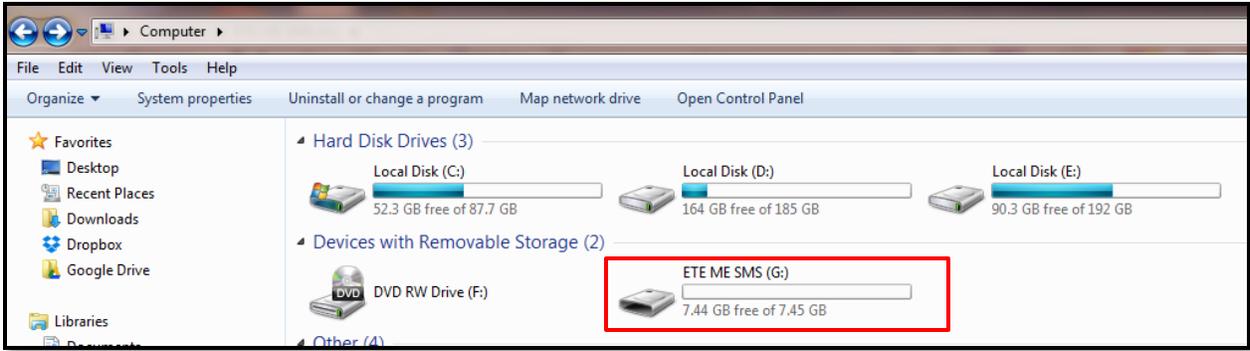
When you buy new ETERNITY or new CPU card you must have got SanDisk pen drive. Pen drive contains SMS Server firmware.



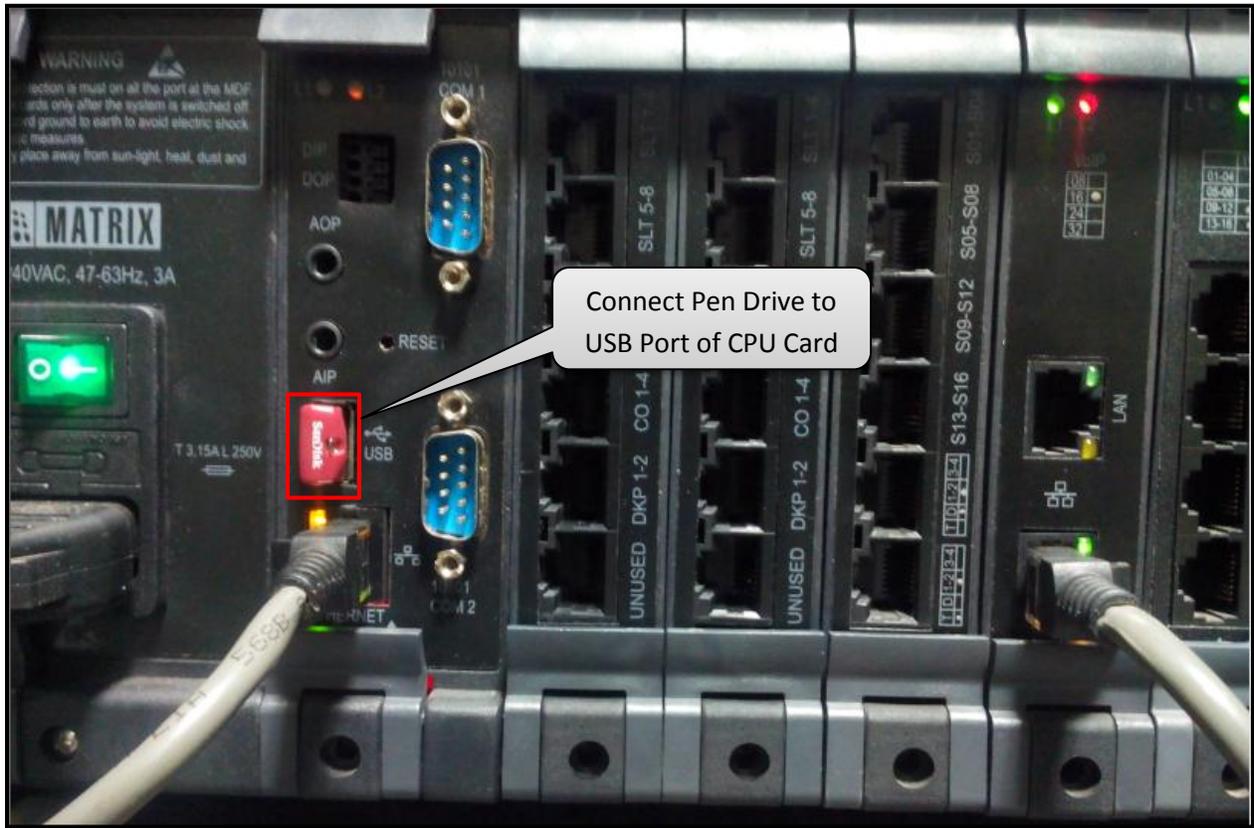
Upgradation Steps

Steps 1: Check the pen drive by connecting it to a PC





Step 2: Eject the Pen drive from PC and connect it to the USB Port of ETERNITY CPU card and restart the ETERNITY System



Step 3: After reboot, wait for a few minutes and open the WEB Jeeves of the System go to Status → System Details

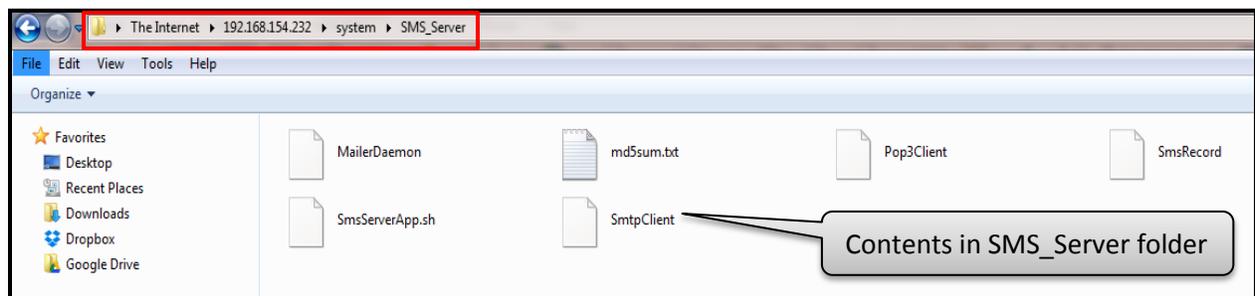
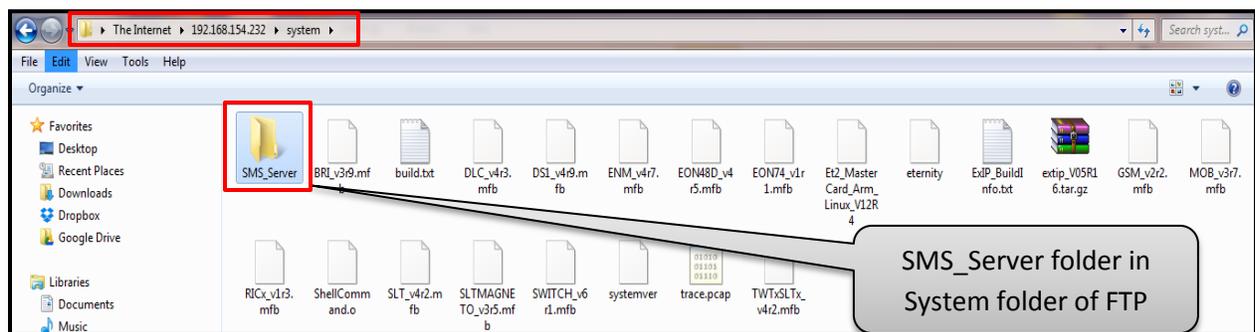
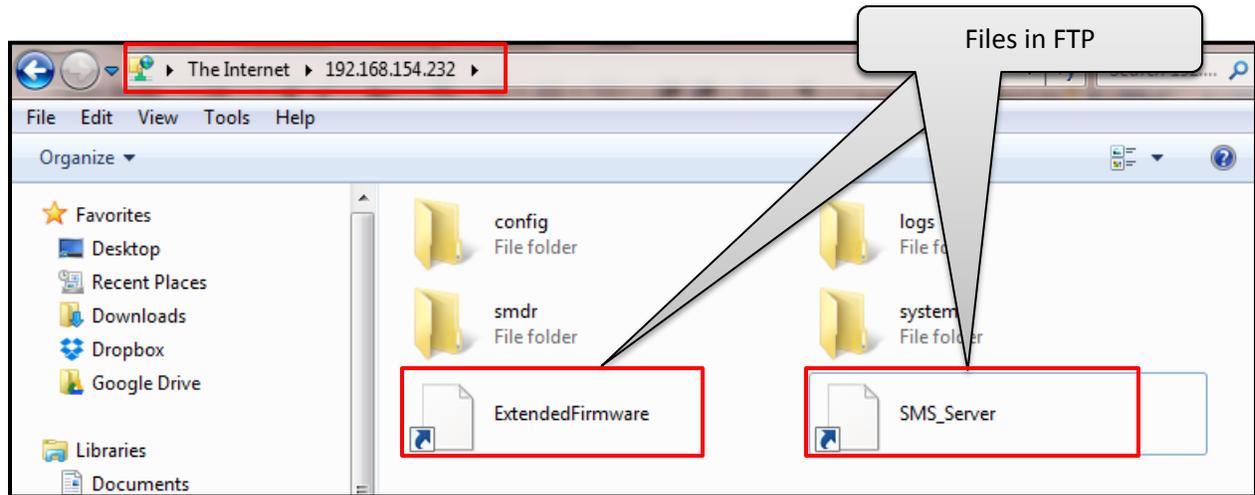
MATRIX ETERNITY

System Details

System : ETERNITY GE - V12R3_Release_6
System Command : V01R00

Slot No.	Card Type	Firmware Version	CPLD Version	Kernel Date	ST	CH	Total CH
	Master/CPU	V12R3.21		29-Oct-2013			
1	D2 C4 S8 (PFT)	V03R00	V03R01	N.A.	1	1	14
2	D2 C4 S8 (PFT)	V03R00	V03R01	N.A.	3	1	14
3	CO2 DKP2 SLT16	V03R00	V02R02	N.A.	5	1	20
4	VoIPServer 16CH	V02R05	V02R02	01-Jan-2015	7	1	16
5	CO8 SLT8	V03R00		N.A.	9	1	16
6	CO4 SLT16	V03R00	V02R02	N.A.	11	1	20
8	T1E1 SINGLE	V01R00	V01R05	N.A.	15	1	32
11	T1E1 SINGLE	V01R00	V01R05	N.A.	21	1	32
	SWITCH	V00R10	V01R04	N.A.	25		2
	SMS Server	V01R05	N.A.	N.A.	N.A.	N.A.	N.A.

- Once the SMS Server firmware upgraded successfully, the SMS Server file would be deleted from pen drive and it will be loaded in FTP of the system



Compatibility Chart of SMS Server with CPU Card Firmware	
SMS Server Firmware	CPU Card Firmware
V1R1	V11R1 onwards
V1R3	V11R4, V11R5
V1R4	V11R4, V11R5 and V12R1
V1R5	V12R3
V1R7	V12R4

For more information, contact
 Matrix Technical Training Team
Training@MatrixComSec.com

Disclaimer: The information contained in this e-mail and/or attachment may contain confidential or privileged information. Unauthorized use, disclosure or copying is strictly prohibited and may constitute unlawful act and can possibly attract legal action, civil and/or criminal. The contents of this message need not necessarily reflect or endorse the views of Matrix ComSec Pvt Ltd on any subject matter. Any action taken or omitted on this message is not entirely at your risk and the originator of this message nor does Matrix ComSec Pvt Ltd take any responsibility or liability towards the same. If you are not the intended recipient, please notify us immediately and permanently delete the message.