

APPLICATION NOTE - 1

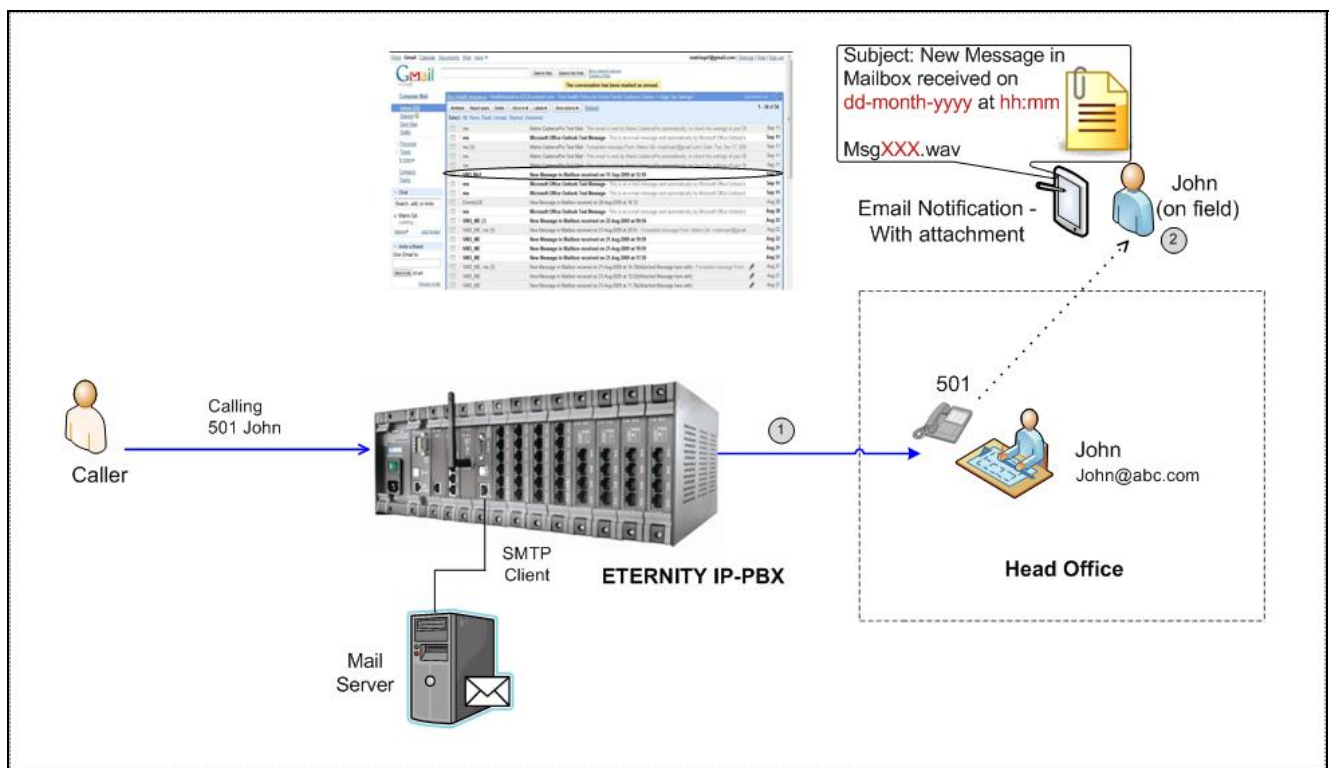
Feature: Email Notification on arrival of a new message in the mailbox

Product: ETERNITY (Voice Mail System)

About Feature:

- It notifies the mailbox user about the arrival of a new message through Email
- Option to receive Email notification with a voice message as an attachment
- Notified Email subject will have date and time stamp of voice message received in the mailbox
- System Engineer can enable or disable this feature as per user's requirement

Application Diagram:



Description:

John is a sales manager of a marketing firm which involves frequent traveling. He would like to be notified about the arrival of a new voice message in his mailbox in a convenient and cost effective way. With Email Notification feature, John can receive notification immediately after any new voice message is recorded in his mailbox. Important messages can be archived and/or forward to colleague with ease. Thus, he has no hassle of calling to VMS in order to access his mailbox to listen to voice messages.

Benefits:

- Convenient: No hassle of calling VMS
- Saves Cost: No telecom cost
- Boost Productivity: Take decisions faster

Target Customers:

- Corporate
- Organization with employees who require frequent travelling
- Financial Institutions
- Insurance Sector

Release	21-January-2010
Product Name	ETERNITY (VMS16 card)
Hardware Version	1. VMS Card V1R2 Onwards 2. ETERNITY V1R3 Onwards
Software Version	1. VMS card V4R10 Onwards 2. ETERNITY V7 Onwards