

FREQUENTLY ASKED QUESTIONS

SPARSH VP330, ETERNITY PE/GE/ME/LE

What
When
Which
Where
How
Who
Why



Date: 26th May 2015

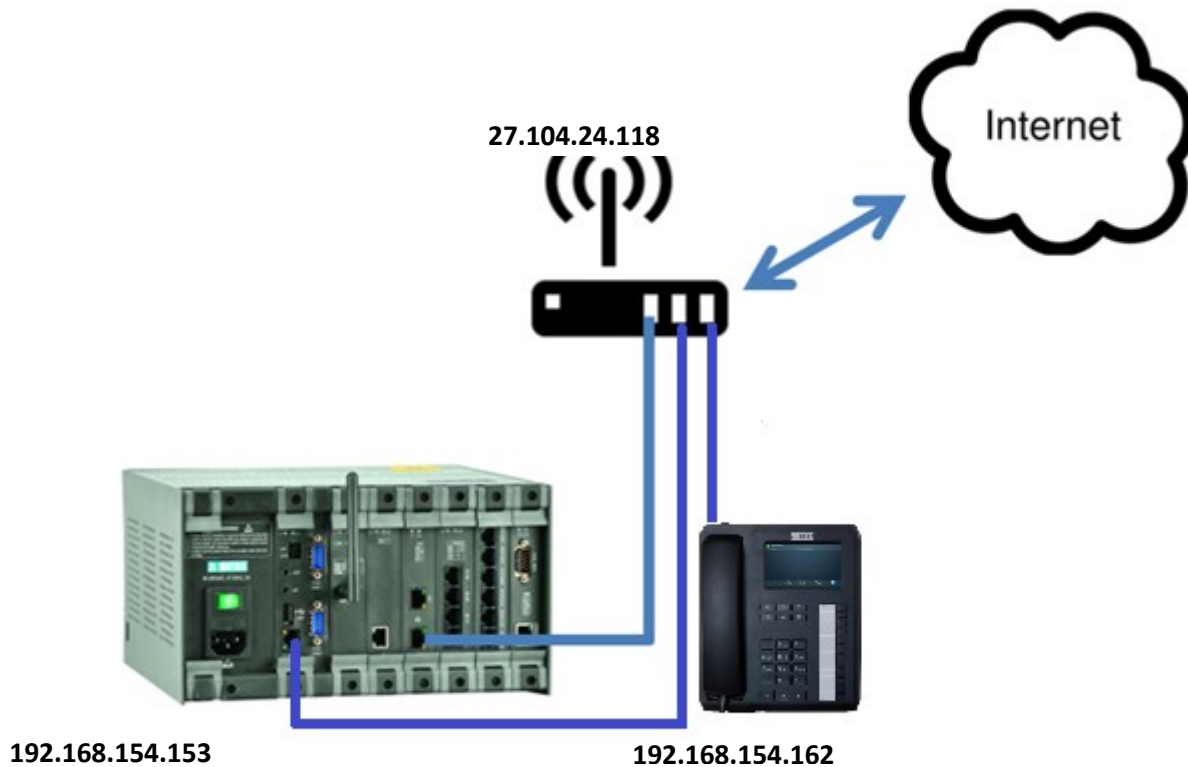
Version: V1R1

Author: Jubin Aghara

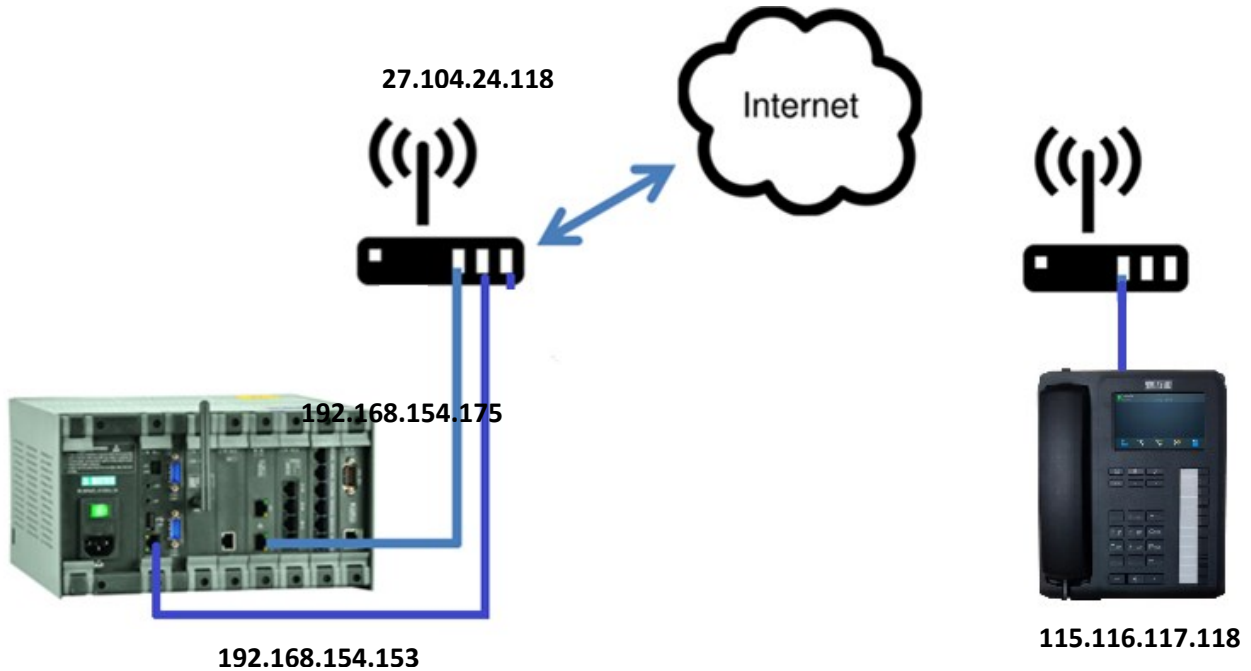
How to configure Matrix SPARSH VP330?

There are two scenarios possible while configuring SPARSH VP330

- i. The SPARSH VP330 user is in the same network as that of ETERNITY's Master Ethernet Port (In Office configuration).



- II. The SPARSH VP330 user is in the different network than that of ETERNITY's Master Ethernet Port (Out of Office configuration).



Master Ethernet Port (ETERNITY CPU card IP Address): **192.168.154.153**

VoIP Card's WAN Port IP Address: **192.168.154.175**

Router's Public IP Address: **27.104.24.118**

Port Forwarding required in the router:

Name	Start Port	End Port	Internal IP
Web Server Port	80	80	192.168.154.153
SIP Port	5060	5060	192.168.154.175
RTP Port	8000	9000	192.168.154.175

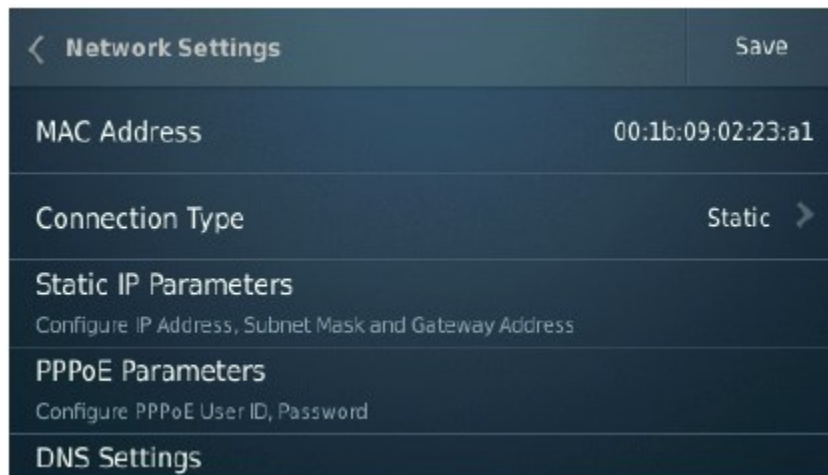
Configuration Steps:

SPARSH VP330 side configuration

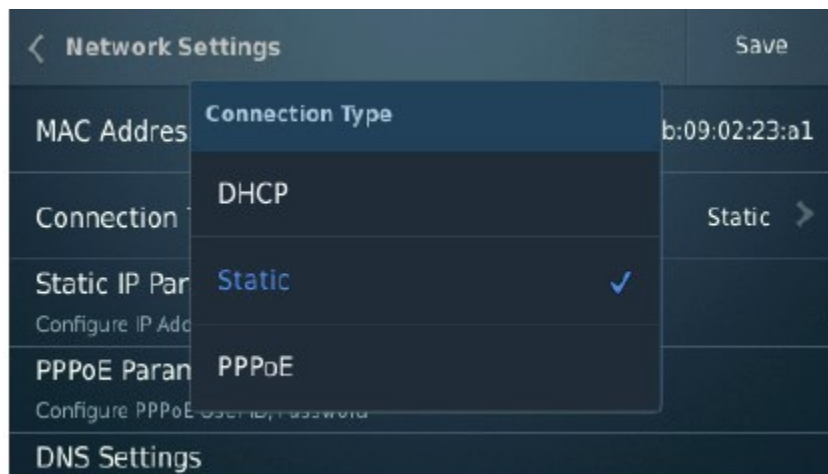
- Configure the Network parameter
To access Network Settings,

Tap Settings  on the Menu Screen

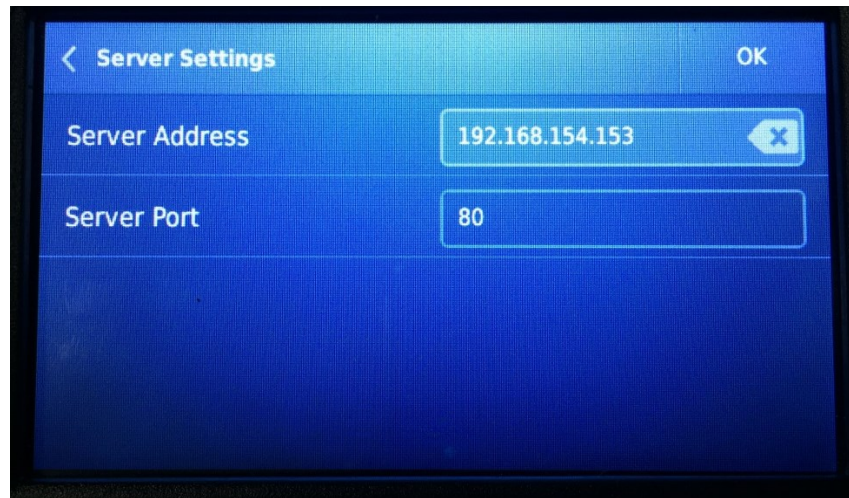
Tap Network Settings 



- Tap Connection Type, select the desired option(in our case Static)



- Enter Server address as 192.168.154.153 and port as 80.



- In the case when ETERNITY is connected behind the router the Server Address would be router’s public IP (as in case II, it is 27.104.24.118).

ETERNITY side configuration

- Go to Device Management and fill in the details as shown below.

MATRIX ETERNITY

Recording

- SMS Gateway
- SMS Routing
- SMS Server
- System Log
- System Parameters
- System Prerequisites
- System Timers and Counts
- T1E1 Configuration
- Time Table
- Trunk Features Templates
- Virtual Extensions
- Voice Message Applications
- VMS Configuration
- VoIP Configuration
 - VoIP Port Parameters
 - SIP Extension Settings
 - Device Management**
 - SIP Extension General

Device Management

Serial No.	Device Name	MAC Address/Device ID	IP Address	Last Seen	Assign	Reboot
1	SPARSH VP330 V01R01	00:1b:09:02:78:6a	192.168.154.232	03/26/2015, 07:37	Not assigned	Reboot

Clear All Assigned Entries Refresh

Click to Assign the SIP Extension.

Device Management

Serial No.	Device Name	MAC Address/Device ID	IP Address	Last Seen	Assign	Reboot
1	SPARSH VP330 V01R01	00:1b:09:02:78:6a	192.168.154.232	03/26/2015, 07:44	Not assigned	Reboot

192.168.154.245/AssignExtension.html?SIPNUM=1&SubPageIndex=1 - G...

192.168.154.245/AssignExtension.html?SIPNUM=1&SubPageIndex=1

Assign Extension

Select SIP Extension: 1

VoIP Port No.: 01

Name: 3301

SIP ID: 3301

Authentication ID: 3301

Authentication Password: ****

Select Location: Location 1

Location Name:

Registrar Server Address: Use WAN Port IP Address

Submit

Select the SIP Extension Number and VoIP Port which want to assign.

If SPARSH VP330 and ETERNITY are in same network(Case I), select 'Use WAN Port IP Address' in Registrar Server Address. Else if ETERNITY is behind router(Case II) select 'Router's public IP' in this field.

ETERNITY

Device Management

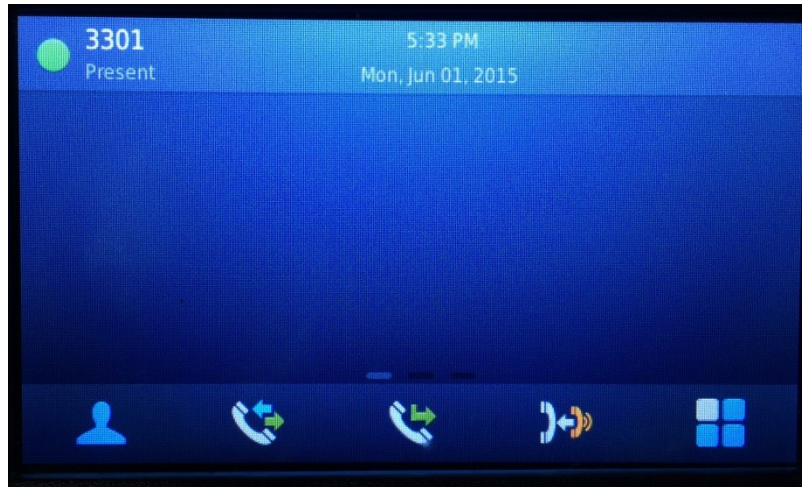
Serial No.	Device Name	MAC Address/Device ID	IP Address	Last Seen	Assign	Reboot
1	SPARSH VP330 V01R01	00:1b:09:02:78:6a	192.168.154.243	06/02/2015, 17:39	3301(3301)-Location-1	Reboot

Clear All Assigned Entries Refresh

Click Refresh to check the assigning status.

The SIP Extension, which you have assigned to SPARSH VP310 can be seen here.

- SPARSH VP330 is registered with ETERNITY. Enjoy calling with SPARSH VP330.



For more information, contact
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Training@MatrixComSec.com

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